

August 23, 2012

Workforce Development Agency, State of Michigan  
Workforce Investment Act Section  
Victor Office Center  
201 N. Washington Sq., 5th Floor  
Lansing, Michigan 48913

Dear Sir or Madam:

In accordance with the terms of the federal and state Worker Adjustment and Retraining Act (WARN), this letter is to advise you that the following facility will be closed on January 31, 2013:

**Facility**


Grand Rapids Operations Center  
985 Gezon Parkway S.W.  
Wyoming, MI 49509-9563

The list of job titles of the positions to be affected by these closings and the number of employees who will lose their jobs as a result of these closings is attached.

The closing of these offices and elimination of the positions listed above is expected to be permanent. No bumping rights exist.

If you have any questions, or need additional information, please contact Kevin Dörner, Assistant Manager – Human Resources, at (630) 541-4010.

Sincerely,

  
Michael Bridges  
Manager – Human Resources  
State Farm Insurance Companies

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WIA  
WORKFORCE PROGRAMS

**Grand Rapids Operations Center**  
**985 Gezon Parkway S. W.**  
**Wyoming, MI 49509-9563**

<u>Job Title</u>	<u>Number of Positions</u>
Benefits Analyst	1
CA&P Specialist	2
Claim Representative	32
Injury Claim Trainer	1
Claim Processor	14
Secretary II	1
Claim Service Assistant	7
Claim Team Manager	9
Claim Support Services Supervisor	1
Project Manager	1
Sys Analyst-Mainframe	1
Tech Analyst-Tech Coordinator	1